

CORP  
next BOS meeting

Date: September 14, 2021  
To: Board of Selectmen  
From: Lou Brodeur  
Subj: Mortlake Ambulance Response

I received the monthly report from QVEC this month and was very surprised at the number of calls the town ambulance has missed during the last month.

During the last month, Mortlake has failed to put an ambulance crew on the road 25 times or 21.2% of the time. They missed 17 first crew calls and 8 second crew calls.

Most of these calls happens between the hours of 1800 and 2400 hours (14) and only 5 calls between 2400 and 0600 hours.

Mortlake has been considering having the paid crew (Vintech) pick up the time between 1800 and 2400 hours to ensure an ambulance is available during this time period.

When Mortlake Ambulance cannot provide a crew, a mutual ambulance is started to fill the void. This means an ambulance is not started until about 6-8 minutes into the call. If the ambulance is coming from Danielson, you can figure about 20 minutes before an ambulance reaches the scene. If the incident is traumatic in nature, we might lose a patient before the ambulance crew arrives.

The major problem is the finances which is the reason Mortlake has refrained from adding the extra hours in the past.

The ambulance at present is barely able to maintain existence with their present finances. If they were to increase the paid service by 6 hours a day, they would need assistance from the town to cover these added expenses to maintain solvency.

We started talking 3 years ago when this problem first arose and a committee of the BOFC were to study putting paid firefighter/EMT's in the Mortlake station. This committee has never functioned and now we have a serious problem.

Short-term: Increase the paid staff on the Mortlake Ambulance to work until midnight 7 days/week to start covering these missed calls. This would require the town to support the Mortlake Fire Company Ambulance financially for the remainder of the physical year.

Long-Term:

1. Hire our own employees to staff the ambulance as paid Firefighter/EMT's either 18 hours/day or 24 hours/day to ensure the residents of Brooklyn have a dependable ambulance service to respond to calls in the town.
2. Contract out to an outside ambulance provider and take what we get for service.
3. Continue with present paid ambulance service (Vintech) to operate either 18 hours/day or 24 hours/day to cover the calls in town.

4. Separate the ambulance service from the fire department and run it as a separate entity.

This is only my personal opinion on what is happening with the town's ambulance service. I don't think any of us want to be in need of an ambulance and not have one available to assist us in our critical needs or for any other resident in Brooklyn that is suffering a major incident.

Thank for considering this letter as a start to something that rectifies this problem.



Lou Brodeur  
Selectman  
Town of Brooklyn

**MIDNIGHT TO 0600**

8/2/2021 0:29 (no 1st crew)  
8/26/2021 0:58 (no 1st crew)  
9/4/2021 2:28 (no 1st crew)  
8/8/2021 2:57 (no 1st crew)  
8/2/2021 3:24 (no 1st crew)  
8/27/2021 4:32 (no 1st crew)

**0600 TO 1800**

8/4/2021 7:54 (no 2nd crew)  
9/2/2021 10:00 (no 2nd crew)  
8/23/2021 10:23 (no 2nd crew)  
8/2/2021 10:40 (no 2nd crew)  
8/18/2021 11:54 (no 2nd crew)  
8/11/2021 14:11 (no 2nd crew)  
9/2/2021 14:19 (no 2nd crew)  
8/4/2021 15:33 (no 2nd crew)

**1800 TO MIDNIGHT**

8/26/2021 18:05 (no 1st crew)  
8/2/2021 18:05 (no 1st crew)  
9/6/2021 18:23 (no 1st crew)  
8/11/2021 18:23 (no 1st crew)  
8/15/2021 18:24 (no 1st crew)  
9/3/2021 18:47 (no 2nd crew)  
8/19/2021 18:49 (no 1st crew)  
8/13/2021 19:28 (no 1st crew)  
9/6/2021 19:56 (no 1st crew)  
8/30/2021 20:00 (no 1st crew)  
8/7/2021 20:04 (no 1st crew)  
8/14/2021 20:14 (no 1st crew)  
8/26/2021 20:16 (no 2nd crew)  
8/14/2021 20:18 (no 2nd crew)  
8/15/2021 21:45 (no 1st crew)  
8/6/2021 21:52 (no 1st crew)  
9/4/2021 22:11 (no 1st crew)  
8/15/2021 23:57 (no 1st crew)



**STATE OF CONNECTICUT**  
**DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION**  
**Troop D, Danielson**

September 21, 2021

First Selectman Richard Ives  
P. O. Box 356  
Brooklyn, Ct 06234

Dear First Selectman Ives:

This correspondence is to keep you apprised of the monthly police services occurring within the Town of Brooklyn. It is my sincere hope that this report will assist you in better understanding our role in your community.

During the month of August 2021 Troop D Troopers responded to 256 Calls for Service in the Town of Brooklyn. Of these Calls for Service the most notable are:

Accidents:	<u>14</u>
Investigations:	<u>16</u>
Burglaries:	<u>0</u>
Larcenies:	<u>4</u>
Non Reportable Matters:	<u>222</u>

In addition to the above investigations Troopers conducted the following motor vehicle enforcement:

DUI'S:	<u>1</u>
Traffic Citations:	<u>30</u>
Written Warnings:	<u>15</u>

Very truly yours,

A handwritten signature in blue ink, appearing to read "Erik Trotter".

Lieutenant Erik Trotter #042  
Commanding Officer  
Troop D, Danielson

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