

Date: April 28, 2022
To: Board of Selectmen
From: Mortlake Fire Company
Subject: Projected Loss Ambulance Operation

The Mortlake Fire Company board of directors held their meeting last night and discussed the amount of dropped ambulance calls that have occurred during the last year. The reason for these dropped calls is a combination of things related to the Covid Pandemic.

The ambulance has seen a steady decline in calls during the pandemic because people even though they were sick they didn't want to step foot in a hospital. We also experienced a steady decline of members participating on the ambulance because of the number of ambulance calls involving suspected covid patients which has led to dropped calls. Vintech, our staffing agency, has also experienced a steady decline in employees or the lack of availability of personnel to staff the ambulance which has also contributed to more dropped calls.

To alleviate these mentioned problems the board of directors has authorized an increase in pay from \$17.00 to \$20.00/hour over the next 2 years to entice more personnel to want to work for our staffing agency and keep the ambulance on the road on a steady basis. This will take effect July 01, 2022.

To further eliminate dropped calls in the future, we voted to increase the Vintech coverage to 4 nights/week (Thursday – Sunday) from 6pm till midnight because this appears to be when most calls are dropped due to lack of members responding.

With these changes, we hope to eliminate most missed calls in the future. This should greatly improve our response to the citizens of Brooklyn.

The following is a brief synopsis of our operating budget totals for the last 4 years:

2017-2018	Income	378,341.16	expenses	373,199.34	profit	5,141.82
2018-2019	income	429,146.90	expenses	383,711.73	profit	45,435.17
2019-2020	income	395,267.95	expenses	395,326.04	loss	(58.09)
2020-2021	income	358,958.23	expenses	441,227.28	loss	(82,269.05)
2021-2022	This year doesn't look good so far.					

With the loss for the last 2 years and wanting to increase pay for the ambulance employees in the future, the Ambulance is asking the Board of Selectmen to include a budget item of \$50,000 to supplement the ambulance service for the year 2022-2023. If the ambulance service shows a profit at the end of the year, the profits will be returned to the town.

Thank you in advance for including this request,

Sincerely,

Mortlake Fire Company Directors